YUSUPH JUMBE AL-AZIR

IT PROFESSIONAL | SOFTWARE & WEB DEVELOPER | IT SUPPORT
NETWORKING | CCTV INSTALLATION & MONITORING
Dar es Salaam, Tanzania | +255 786 425 048 | yuzarsifalazir@gmail.com
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PROFESSIONAL SUMMARY

Computer Science professional and Bachelor's student with practical experience in IT support, software and web development, networking, customer technical assistance, CCTV installation and monitoring, and day-to-day technology operations. Skilled in troubleshooting hardware and software issues, maintaining IT equipment, supporting users, configuring basic networks, documenting technical activities, and developing web-based systems using PHP, MySQL, JavaScript, HTML, CSS, and Bootstrap. Reliable, organized, service-focused, and comfortable working in team-based and technology-driven environments.

CORE COMPETENCIES

• IT Support & Troubleshooting • Customer & User Support • Software/Web Development • Networking • CCTV Installation & Monitoring
• Microsoft Office • Database Management • Documentation & Reporting • Teamwork & Coordination • Problem Solving

PROFESSIONAL EXPERIENCE

IT Professional / Software & Network Support | Mbora Tech — Tanzania | 2023 – July 2026

- Supported internet service activities, including basic network configuration, connectivity troubleshooting, and user support.
- Diagnosed technical problems and implemented practical solutions to improve system reliability and user productivity.
- Maintained technical documentation and supported customer-facing IT activities and routine infrastructure monitoring.
- Provided technical support, troubleshooting, and maintenance for computers, software, networks, CCTV systems, and other IT equipment.
- Assisted with CCTV camera installation, configuration, positioning, cabling, testing, monitoring, and basic maintenance.
- Participated in software and web application development using PHP, MySQL, JavaScript, HTML, CSS, and Bootstrap.
- Installed and configured operating systems, applications, and IT infrastructure.

IT Support Intern / Student Lab Assistant | Institute of Accountancy Arusha (IAA) — Arusha, Tanzania | June 2025 – July 2026

- Provide first-line technical assistance to students and users experiencing computer, software, operating-system, and basic network issues.
- Assist with installation and configuration of operating systems and Microsoft Office applications.
- Support routine maintenance, availability, and proper operation of computer laboratory equipment.
- Troubleshoot hardware and software problems and escalate complex issues when necessary.
- Assist with documentation and tracking of IT support activities and laboratory-related technical issues.
- Support users in the effective use of computers and related IT resources.

TECHNICAL SKILLS

Programming	PHP, JavaScript, Python, C, Java
Web Development	HTML, CSS, Bootstrap, JavaScript
Databases	MySQL, SQLite
Tools	Git, GitHub, VS Code, XAMPP
IT & Networking	Hardware/software troubleshooting, computer maintenance, OS installation, basic network configuration, internet/IT support
CCTV & Surveillance	Camera installation, positioning, cabling, configuration, monitoring, recording/NVR monitoring, troubleshooting and routine maintenance
Microsoft Office	Word, Excel, PowerPoint, Outlook; documents, spreadsheets, presentations, email and office productivity
Security	Role-Based Access Control, authentication concepts, encryption concepts, basic cybersecurity
Design & Multimedia	Adobe Photoshop, Adobe Illustrator, CapCut

SOME OF MY PROJECTS

Venue Booking & Timetable Management System — *PHP, MySQL, JavaScript, HTML, CSS, Bootstrap*

- Web-based reservation system with role-based access, booking approval workflows, venue availability management, conflict prevention, and structured database records.

Online Lorries Hiring Service System — *PHP, MySQL, HTML, CSS, JavaScript*

- Platform for lorry transportation and hiring services, including search, booking, payment-related records, customer management, and centralized digital records.

Construction Services Provider Management System — *PHP, MySQL, Bootstrap*

- Platform for contractor registration, construction projects, document verification, client search/connect functionality, reporting, and monitoring.

FindIt & Loss Report System — *PHP, MySQL, HTML5, CSS3, Bootstrap*

- Lost-and-found management platform with registration, item posting, image uploads, notifications, and role-based management.

Appeal Management System — *PHP, MySQL, HTML5, CSS3, JavaScript*

- Platform for student appeals, document submission, status tracking, decision workflows, notifications, and centralized records.

EDUCATION & QUALIFICATIONS

- **Bachelor Degree in Computer Science** — Institute of Accountancy Arusha (IAA), Arusha, Tanzania | 2023 – Present
- **Ordinary Diploma in Computer Science** — Institute of Accountancy Arusha (IAA), Arusha, Tanzania | 2021 – 2023
- **Basic Technician Certificate in Information Technology** — Institute of Accountancy Arusha (IAA), Arusha, Tanzania | 2020 – 2021
- **Computer Application** — World Muslim Congress (WMC), Dar es Salaam, Tanzania | January 2020 – March 2020
- **Certificate of Secondary Education Examination (CSEE)** — Mbagala Secondary School, Dar es Salaam, Tanzania | 2016 – 2019

CERTIFICATION & LANGUAGES

Certification: Introduction to Cybersecurity — Cisco, 2025

Languages: Swahili — Fluent | **English** — Professional Working Proficiency | **Arabic** — Basic

REFERENCES

- **SALUMU JUMBE SALUM** — Teacher, Igoli Primary School | sjumbe44@gmail.com | +255 654 831 468
- **Johnson Johanes Kaihuzi** — Police, Tanzania | johnsonkaihuzi666@gmail.com | +255 689 482 308
- **Mr. Evord I Mushi** — Network Engineer, Institute of Accountancy Arusha | evord.mushi@iaa.ac.tz | +255 754 856 588
- **Mr. Kaanaeli Mbise** — Programming Lecturer, Institute of Accountancy Arusha | +255 767 888 559
- **Mr. Amani Tairo** — Senior Engineer, Mbora Tech | tairoaman@mboratech.co.tz | 0768 241 906

I certify that the information provided in this CV is accurate and complete to the best of my knowledge.